**Online Wholesalers Management System**

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Module name : BIT Project

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**H.B Wholesalers Background**

H.B wholesalers sells goods to business people. They do not have a website and electronic database system. Customers order are placed within the building.

**Project Concept Aims**

The project will focus on developing a website that will be used for clients to place orders online, their goods can either be purchased online or at the local shop. Goods purchased online will be delivered to customer’s resident for a fee while goods which has been ordered online will not charge a fee because the customers will collect them at the local shop. The project will also focus on developing electronic database system which will be used to keep track of customers records, goods and sales.

**Problems identified at H.B Wholesalers**

1. Customers place orders within the building.
2. Customers waste time waiting for their goods to be organized and collected.
3. Congestion in the building due to a large number of customers they deal with at H.B Wholesalers which definitely causes customers to be uncomfortable and might also cause theft act due to the building is small.
4. Customers always write their names on the papers, list goods they want to purchase on a paper and this shows that customers do not know what goods are available there. Customers writing there names always on a paper this simply shows that they do not keep track of customers records and names

**Solutions to the problems**

1. Developing a website which will help people to place orders online rather than going to the shop to place orders.
2. Once orders have been placed online goods will be organized and collected in time at the shop to avoid wasting customers time.
3. By developing a website many things will be dione online for example placing orders online, online delivery act and purchasing will help to avoid congestion of customers at the building.
4. The project will focus on developing electronic database which will help them to keep track of customers records.
5. The website will also help to let customers know which are available at the shop. This will help them to know what is available and what is not available hence they would know when to go to purchase or not.

**Conclusion**

The project aims to eradicate problems that are faced at the H.B wholesalers and facilities their processes by using the website and the database system.